

RENTAL TERMS AND CONDITIONS

MINIMUM RENTAL PERIOD

One day from 9:00 a.m. to 8:00 p.m. (for local reservations, hotels, agencies, and vacation homes), except in cases approved by the company. The company has a 29-minute courtesy period. If this period is exceeded, an additional charge will be applied for the hours exceeded, or for one day after 3 hours.

Cancellation Policies: Cancellation during the months of January to April / October to December is allowed 24 hours prior to the reservation, and from May to September, both inclusive, 72 hours prior to the reservation.

INSURANCE AND EXEMPTIONS

Rates include civil and criminal liability, and damages to third parties arising from the use and circulation of the vehicle. These coverages are guaranteed and assumed by the insurer with whom the lessor has the corresponding insurance policy. This policy does not cover damage, loss, or any other harm suffered by luggage, merchandise, or personal belongings transported in the vehicle. The customer may purchase additional insurance policies and exemptions listed in the section (List of Insurance Policies and Exemptions). Under no circumstances does it cover towing services.

Comprehensive insurance is mandatory for reservations with airport pickup/drop-off.

LIST OF INSURANCE AND EXEMPTIONS FOR CARS

GROUP EXCESS INSURANCE THAT ELIMINATES EXCESS

B/C €550 €13 / day

D/E €800 €15 / day

LIST OF SCOOTERS INSURANCE AND EXEMPTIONS

GROUP EXCESS EXCESS-WICKING INSURANCE

AA €350 €10/day

BB €450 €10/day

CC €450 €10/day

FUEL

The fuel consumed by the vehicle during the rental period will be the Renter's responsibility. The Renter must refuel the vehicle with the appropriate type of fuel. Otherwise, the Renter will be responsible for the costs incurred for transport and/or repair of any damage that may have occurred to the vehicle due to the use of inappropriate fuel.

Fuel Policy: Full/Full. If the vehicle is not returned full, the company will charge a refueling surcharge of €15 + the cost of the fuel.

PAYMENT / CREDIT CARDS

The estimated service fee will be charged in advance, along with a deposit, assessed by Unirent based on the type of vehicle and the Renter's insurance policy, for gasoline or other extras, if applicable. This deposit will be paid at the end of the rental period. If payment is made in cash, Unirent reserves the right to request one or more credit cards from the Renter as a guarantee. To increase the initially scheduled rental period, the guest must add a corresponding amount to the security deposit. Only credit/debit cards are accepted: Visa and Mastercard.

Traffic Fines

All fines for violations will be the customer's responsibility.

Loss or Damage to Keys

In the event of loss or damage to the vehicle keys, the customer must pay the replacement cost of €250.

Driver Age

Groups B/C: 21 years of age or older and have held a driver's license for at least 1 year. 25 years of age for all other groups.

EXTRAS

1. Child seat supplement:

€5/day - max. €40/rental (VAT included)

2. Additional driver:

€5/day - max. €40/rental (VAT included)

3. Supplement for young drivers under 25 years of age:

€10/day (VAT included)

4. Deliveries and/or pick-ups outside of office hours:

€30/rental (VAT included)

5. Airport reservation supplement:

€30/rental (VAT included)

6. Airport returns outside of office hours: €30/night parking fee

DELIVERY AND RETURN POLICY

At the time of vehicle delivery, the company undertakes to review the condition of the vehicle with the customer and to record any dents and other pre-existing damage on the delivery document, if requested.

Upon return of the vehicle, and after the company has inspected its condition, the customer may request a copy of the inspection report, indicating the presence or absence of damage and its details.

RECOMMENDATIONS

Do not leave personal belongings inside the car.

Do not drive on unpaved roads, beaches, etc.

Always carry a copy of the contract and the map provided when renting the vehicle, which lists the Unirent office phone numbers, in case of an emergency and you need to call us.

Respect the speed limits and drive carefully, so you can enjoy your vacation to the fullest.

Always wear your seatbelt.

If you stop your vehicle to admire an interesting view or take photographs, leave it properly parked, otherwise it can cause serious accidents.

UNIRENT.

UNIART S.A., Psje. Sa Font den Lluna nº2

07840 Sta. Eulalia del Río, Ibiza.